



**TMS**  
CLEANING



COMMERCIAL



OFFICE



END OF  
TENANCY



HOSPITALITY



RETAIL



DOMESTIC &  
MANAGEMENT



*Outstanding service  
and professionalism  
from start to finish.  
Would highly  
recommended for any  
event, big or small.*

Luke Bendal  
Lucus Live

## WELCOME TO TMS CLEANING

TMS Cleaning was founded in 2015 by Managing Director Thomas Devine and became a limited company in 2017. Tom also owns and runs the successful TMS Protection Ltd which is a Maidstone-based security company. TMS Cleaning specialises in commercial, retail, and leisure cleaning services across Maidstone and the Kent area, we currently supply staff to many local and national companies.

TMS Cleaning employs a sufficient number of dedicated cleaners which enables us to complete the most challenging of cleaning contracts. Our professional team of cleaners covers Kent, and the South East area. Our business is based in Maidstone.

We specialise in commercial and office cleaning it is our intention to continually provide a professional, affordable, and reliable cleaning service to businesses & homeowners.

Our cleaning operatives will work in accordance with your company policies and guidelines, such is our commitment to providing an exceptional cleaning service each of our staff is subjected to full security vetting.

Other services include retail unit and hospitality cleaning; restaurants, nightclubs, and pubs we also provide regular domestic cleaning, end of tenancy cleans, and property maintenance.



Tom Devine  
Managing Director

## WHY CHOOSE TMS CLEANING?

### POLICIES

As an ethical business, we are aware that our responsibilities extend beyond maximising profits, we take our responsibilities to the broader public our staff, and customers seriously, we intend to meet the needs of each of these groups while providing a first-class cleaning service.

We achieve this by adhering to our customer's

### STATEMENT OF INTENT

TMS Cleaning and its employees will always conduct their selves professionally and courteously and work in conjunction with our customers, and other contractors for the duration of the contract. During such time TMS Cleaning will be responsible for maintaining a safe working environment and ensuring that the client's health & safety policy along with their specific cleaning requirements are adhered to at all times.

health and safety policies along with any applicable local laws and regulations, each member of our staff is expected to work safely, and conscientiously while using their common sense. When representing TMS Cleaning, it is our policy that all team members should show respect and dignity along with generally accepted standards of behaviour.

Each team operating under the instruction of the client will consist of a supervisor and a group of fully trained professionals who will be made aware of their roles and responsibilities before the commencement of the contract.

All staff shall wear high-visibility clothing so that they are identifiable to customers and staff.

*Very Professional and trustworthy company.  
100% reliable! Would definitely recommend.*  
The Source Bar

### RISK ANALYSIS

- COSHH
- Emergency exits
- Potential risks
- Hidden areas
- Inspection of Accident Book to identify problems that could be erased
- Records of past incidents and outcomes
- Site Health & Safety policy

### OUR ACCREDITATIONS



TMS Cleaning are members of the Safe Contractor Scheme and CHAS.

## WHY CHOOSE TMS CLEANING?

### METHOD STATEMENT

Whether in the role of cleaner or manager, short-term contract or long-term contract each trained person in their position of employment will operate within the full legislation of the law.

TMS Cleaning has set procedures for our staff while operating in the public domain, and every member of personnel must agree to abide by these rules as is reasonably practicable. During the fast-moving, ever-developing, and potentially high-

### TRANSPARENT & ACCOUNTABLE

While TMS Cleaning needs to assess issues as stated above, we will be put into place within full compliance to the venue/site's own separate risk assessment so as the two run transparently. This will ensure the end product being an enhanced, complete assessment of risk to the public, staff, and valuables on the premises.

TMS Cleaning will not knowingly, with all searches that are reasonably practicable, engage the services of any persons that they believe to have conducted themselves in an unprofessional

risk environment of maintaining Health & Safety standards within our industry, TMS Cleaning will ensure our staff adheres to our guidelines.

These procedures are part of the agreement to be adhered to before TMS Cleaning will consider the applicant's services.

On commencement of a contract for services, a Senior Management representative of TMS Cleaning will carry out a full risk analysis of each site/venue.

manner, having misrepresented any of their qualifications or professional achievements, or if we feel they are linked in any way to any organized crime or terrorist movement.

Through our open-door policy, direct contact with the most senior members of TMS Cleaning is available to clients for confidential discussions regarding any incidents involving security staff that might occur, ensuring dissatisfaction with our product does not occur.

### UK LOCATIONS

Our area of coverage across Kent includes the towns of:

- Maidstone
- Tunbridge Wells
- Medway
- Rochester
- Chatham
- Gillingham
- Sittingbourne
- Dartford





## OFFICE & COMMERCIAL CLEANING

Professional Commercial Cleaning Maidstone, TMS Cleaning provides cleaning services to commercial customers of all sizes throughout Kent and the South East. Nightclubs, pubs, industrial units, gyms, and car showrooms are just some of our clients who benefit from the professional commercial cleaning service provided by TMS Cleaning.

We provide services that will **exceed the expectations** of any commercial business, making TMS Cleaning the right choice to become your service partner. Whether you own, manage or work in a retail premise, club, pub, restaurant, leisure facility, doctors, or dentists TMS Cleaning will exceed your current service level agreements.

Our reputation as the number one commercial cleaners Maidstone and wider Kent area is essential to us, we recognise that we have achieved this through hard work, but also with the support of our staff and clients.

As such, our employees, customers, and the service we provide are at the heart of everything we do. Our experienced management team,

combined with market-leading cleaning methods allows us to offer new and existing clients a **bespoke service**. This takes away the stress of cleaning and enables them to concentrate on their business.

Where possible we will strive to provide **the same cleaner or cleaners for you**, as in our experience continuity **leads to better results**, all of our staff are reliable experienced and professional cleaners. We carry out **regular spot checks** to ensure the standard of cleaning at your premises is maintained.

TMS Cleaning is committed to delivering **environmentally friendly yet cost-effective** service to all of our customers. This means that you receive a service which is value for money, whilst have a positive effect on the environment in which we live in.

**If you are looking for a commercial cleaning company in Maidstone Kent that is professional, affordable and reliable then contact TMS Cleaning on 01622 804583.**



## END OF TENANCY CLEANING

Professional and reliable end of tenancy cleaning Maidstone, Landlords are duty-bound to provide a property in a clean and tidy condition for new tenants. Although contracts may stipulate the existing occupier leaves the property in the same condition as when their rental commenced, they very rarely do.

TMS Cleaning offer 'One-Off Cleans' for conscious tenants, or regular cleans for landlords/agencies wanting their properties cleaned before a new tenancy begins.

Providing a clean environment for your tenants is vital when maintaining a good reputation, keeping your customers happy and your property to a high standard. The cleanliness of your house, flat or bungalow will directly affect the retention of customers, their experience, and the duration of their tenancy.

By contracting TMS Cleaning to manage your cleaning, you can be sure that you have a service provider who will not only provide a professional service but will clean your property to standard agents and tenants expect.

All work is evidenced either by emailing photos direct to clients, this enables our customer either landlord or tenant to view the property condition before and after our end of tenancy clean.

Our end-of-tenancy cleans will adhere to your requirements should you need us to pay particular attention to any area of the property please let us know.

### **TMS Cleaning offers our customers the following cleaning options;**

- General cleaning services
- Oven Cleaning
- Carpet Cleaning
- Windows and Gutter cleaning
- External rubbish clearance
- Deep cleans

**If you are looking for a Maidstone cleaning company that is professional, affordable and reliable, then contact TMS Cleaning on 01622 804583.**



## HOSPITALITY CLEANING

Pub club & restaurant cleaning is arguably the largest sector of our business, we provide a variety of cleaning services to our customers across Kent and the South East. With over 15 years of experience in the leisure industry, TMS Cleaning is the best place to become your cleaning provider in this sector.

Providing a clean environment for your customers is paramount to maintaining a good reputation, in a market where businesses directly compete against each other. The cleanliness of your pub, restaurant, or nightclub will directly affect the retention of customers, their experience, and whether they will return.

As previously mentioned, social media is key to a successful business in this sector. Reviews on Facebook, TripAdvisor, etc. will affect whether a person decides to visit your premises. While this relates to all aspects of the business and service provided, cleanliness plays a considerable part in your success story.

By contracting TMS Cleaning to manage your cleaning, you can be sure that you have a service provider who will not only provide a professional service but will support you in your business growth.

**TMS offers our customers the following cleaning options;**

- General cleaning services
- Washroom facilities
- Kitchen cleaning
- Floor maintenance and polishing
- External cleaning
- Deep cleans

**If you are looking for a cleaning company that is professional, affordable and reliable, then contact TMS Cleaning on 01622 804583.**

### **Pub club & restaurant cleaning locations**

TMS Cleaning provides pub club and restaurant cleaning in Kent based in Maidstone our area of coverage includes the towns of Maidstone, Tunbridge Wells, Medway, Rochester, Chatham, Gillingham, Sittingbourne, Dartford, and beyond.



## RETAIL CLEANING

TMS Cleaning provides a wide range of cleaning services to our retail customers across Kent and the South East. With over ten years of experience in supplying cleaners to our retail customers, TMS Cleaning is a market leader using professional and innovative methods to improve the industry.

Providing a clean environment for your employees and customers is the frontline of your business, and so we understand the standard of our work can determine the public perception of your premises. The cleanliness of your shop can affect the time customers spend in-store, how much money they spend and whether they will return.

In an age where social media plays a huge role in our lives, a negative review, photo of a dirty changing room, or simply a comment which indicates that the store is dirty can result in a loss of customers and a downturn in trade.

TMS Cleaning ensures that we provide a service that both our customers and consumers would be proud of.

**TMS Cleaning supply services from all areas of the industry, including;**

- General cleaning
- Washroom facilities
- Shop front window cleaning
- Floor maintenance and polishing
- Deep cleans

We are a one-stop-shop for any service you require to maintain a clean, professional environment for your customers, and in turn, helping to protect your brand.

**If you are looking for a commercial cleaning company that is professional, affordable and reliable, then contact TMS Cleaning on 01622 804583.**





## DOMESTIC CLEANERS

Domestic cleaning Maidstone, services are available to customers across the south-east, whether you are a property management company or you just require cleaning at your own domestic property each week.

We understand the importance of having a clean living environment it is our mission to take away the stress from landlords and homeowners by completing the tedious jobs that need doing.

Providing a clean environment for your tenants, friends or family is important but can seem like a chore when you have a busy working life of your own.

We believe it is vital to keep your property cleaned to a high standard, as the cleanliness of your house, flat or bungalow is proven to increase a happy living environment.

TMS Cleaning offers the benefit of working with a national provider combined with the convenience and flexibility of a local cleaning company.

Contracting TMS Cleaning to manage your property is the natural remedy for solving your cleaning issues and providing a safer place to live.

### **TMS Cleaning offers our customers the following cleaning options;**

- General cleaning services
- Communal area cleaning
- Regular or periodic cleans
- Builders cleans
- Carpet cleaning
- Windows and gutter cleaning
- External rubbish clearance
- Deep cleans

**If you are looking for a domestic cleaning Maidstone choose a company that is professional, affordable and reliable, contact TMS Cleaning on 01622 804583.**



## PROFESSIONAL EVENT CLEANING ALL YEAR ROUND

### EXPERTS IN INDOOR AND OUTDOOR EVENT CLEANING - CORPORATE OR PUBLIC EVENTS ANY TIME OF YEAR

TMS Cleaning provides a specialist event cleaning service that is dedicated to delivering and catering for all event waste management needs.

We can create a bespoke service package suitable for all types of events big or small.

As a company, we place tremendous importance on the welfare of the environment, and we recycle as much as technically possible.

Speak to our specialist events team now for a no obligations chat regarding all of your needs on 01622 804583.

## OUR SISTER COMPANIES



TMS Monitoring is a unique cost effective way to ensure your premises are secure through 24/7 offsite monitoring of your CCTV, Intruder Alarm and Fire Alarm systems. The business is designed to be compliant with our Security company, TMS Protection Limited, and operate from the Control Room within our Head Office in Maidstone, Kent.

TMS Monitoring offers a complete package to clients who want to remove the worry and phone calls in the night from their alarm systems or CCTV activations of potential intruders on site. Our dedicated staff will monitor each system and dispatch a response team to site within 30 minutes of any activation.

Our Control Room has the ability to “dial in” to your on site CCTV system and ensure that the site is secure and no persons are on site committing crime or Anti-Social behaviour causing costs and/or loss of business to you.

TMS Monitoring takes the stress and worry concerning out of hours Security away from our customers.



TMS Protection specialises in training, management and security services across the UK, to many local and national companies. Our rapid growth to become one of the leading security companies in Kent, is due to our professionalism and client-focused ethos. Our reputation is incredibly important to us, as such our stakeholders, employees and customers are at the heart of everything we do.

TMS Protection LTD holds SIA approved contractor status for the provision of Security Guard and Door Supervision services.

As a business we specialise in providing Retail Security, Mobile Security Patrols, Keyholding & Alarm Response, Door Supervisors, Marshals and Event Staff. We are official members of The National Association of Security Dog Users and employ 3 experienced security dog handlers. We have two offices in Kent, our head office in Maidstone and our regional office in Ashford. This gives us the ability to serve our customers the country, as well as London, Sussex and Essex.